

References

- American Psychological Association. (2011a). Polaris-Mental Health (MH). Retrieved from http://practiceoutcomes.apa.org/omt/myMeasure.seam?dataModelSelection_msr%3Ameasures%5B21%5D&cid_4978&actionMethod_results.xhtml%3AviewMeasure.selectMeasure%28msr%29 (access restricted to APA members)
- Barkham, M., Evans, C., Margison, F., McGrath, G., Mellor Clark, J., Milne, D. L., & Connell, J. (1998). The rationale for developing and implementing core outcome batteries for routine use in service settings and psychotherapy outcome research. *Journal of Mental Health*, 7, 35–47. doi:10.1080/09638239818328
- Barkham, M., Hardy, G. E., & Mellor Clark, J. (2010). Improving Practice and Enhancing Evidence. In M. Barkham, G.E. Hardy, & J. Mellor-Clark (Eds.), *Developing and delivering practice-based evidence: A guide for the psychological therapies* (pp. 3–20). Chichester, UK: John Wiley & Sons Ltd. doi:10.1002/9780470687994.ch1
- Behavioral Health Laboratories (2003). *Improving Outcomes Through CQI*. Retrieved from <http://www.bhealthlabs.com/presentation.html>
- Bohanske, R. T., & Franczak, M. (2010). Transforming public behavioral health care: A case example of consumer-directed services, recovery, and the common factors. In B. L. Duncan, S. D. Miller, B. E. Wampold, & M. A. Hubble (Eds), *The heart and soul of change: Delivering what works in therapy* (2nd ed., pp. 299-322). Washington, DC: American Psychological Association. doi:10.1037/12075-010
- Duncan, B. (2011, November 12). PCOMS is officially under review and more protest of diagnosis [Web log message]. Retrieved from <http://heartandsoulsofchange.com/category/evidence-based-treatment/>
- Eisen, S. V., Normand, S. L., Belanger, A. J., Spiro, A., & Esch, D. (2004). The Revised Behavior and Symptom Identification Scale (BASIS-R) - Reliability and validity. *Medical Care*, 42, 1230–1241. doi:10.1097/00005650-200412000-00010
- Grissom, G., & Lyons, J. S. (2006). Pragmatic case studies and evidence based treatment: Research and clinical applications of a computerized outcomes management system. *Pragmatic Case Studies in Psychotherapy*, 2, 1–28. Retrieved from <http://pcsp.libraries.rutgers.edu>
- Grissom, G. R., Lyons, J. S., & Lutz, W. (2002). Standing on the shoulders of a giant: Development of an outcome management system based on the dose model and phase model of psychotherapy. *Psychotherapy Research*, 12, 397–412. doi:10.1093/ptr/12.4.397
- Hannan, C., Lambert, M. J., Harmon, C., Nielsen, S. L., Smart, D. W., Shimokawa, K., & Sutton, S. W. (2005). A lab test and algorithms for identifying clients at risk for treatment failure. *Journal of Clinical Psychology*, 61, 155–163. doi:10.1002/jclp.20108
- Hawkins, E. J., Lambert, M. J., Vermeersch, D. A., Slade, K. L., & Tuttle, K. C. (2004). The therapeutic effects of providing patient progress information to therapists and patients. *Psychotherapy Research*, 14(3), 308-327. doi: 10.1093/ptr/kph027
- Kopta, S. M., & Lowry, J. L. (2002). Psychometric evaluation of the Behavioral Health Questionnaire-20: A brief instrument for assessing global mental health and the three phases of psychotherapy outcome. *Psychotherapy Research*, 12, 413–426. doi:10.1093/ptr/12.4.413
- Kraus, D. R., & Castonguay, L. G. (2010). Treatment Outcome Package (TOP): Development and use in naturalistic settings. In M. Barkham, G. E. Hardy, & J. Mellor-Clark (Eds.), *A developing and delivering practice-based evidence: A guide for psychological therapies* (pp. 155–174). New York, NY: Wily Press. doi:10.1002/9780470687994.ch7
- Kraus, D. R., Seligman, D. A., & Jordan, J. R. (2005). Validation of a behavioral health treatment outcome and assessment tool designed for naturalistic settings: The Treatment Outcome Package. *Journal of Clinical Psychology*, 61, 285–314. doi:10.1002/Jclp.20084
- Lambert, M. J., Hansen, N. B., Umphress, V., Lunnen, K., Okiishi, J., Burlingame, G. M., . . . Reisinger, C. W. (1996). *Administration and scoring manual for the Outcome Questionnaire (OQ-45.2)*. Wilmington, DE: American Professional Credentialing Services.
- Lambert, M. J., & Shimokawa, K. (2011). Collecting client feedback. *Psychotherapy*, 48, 72–79. doi:10.1037/a0022238
- Lambert, M. J., & Vermeersch, D. A. (2008). Measuring and improving psychotherapy outcome in routine practice. In S. D. Brown, & R. W. Lent (Eds), *Handbook of counselling psychology* (pp. 233-248). Hoboken, New Jersey: John Wiley & Sons, Inc.

- Lambert, M. J., Whipple, J. L., Hawkins, E. J., Vermeersch, D. A., Nielsen, S. L., & Smart, D. W. (2003). Is it time for clinicians to routinely track patient outcome? A meta-analysis. *Clinical Psychology: Science and Practice*, 10(3), 288-301. doi: 10.1093/clipsy.bpg025
- Lueger, R. J., & Barkham, M. (2010). Using benchmarks and benchmarking to improve quality of practice and service. In M. Barkham, G. E. Hardy & J. Mellor-Clark (Eds.), *Practice-based evidence: A guide for psychological therapies* (pp. 223–256). Hoboken, NJ: Wiley-Blackwell.
- Miller, S. D., Duncan, B. L., Sorrell, R., & Brown, G. S. (2005). The Partners for Change Outcome Management System. *Journal of Clinical Psychology*, 61, 199–208. doi:10.1002/Jclp.20111
- Overington, L. & Ionita, G. (in press). Progress monitoring measures: A brief guide. *Canadian Psychological Association*. doi: 10.1037/a0028017
- Reese, R. J., Toland, M. D., Slone, N. C., & Norsworthy, L. A. (2010). Effect of client feedback on couple psychotherapy outcomes. *Psychotherapy: Theory, Research & Practice*, 47(4), 616. doi: 10.1037/a0021182
- Substance Abuse and Mental Health Services Administration (2010). OQ Analyst. Retrieved from <http://www.nrepp.samhsa.gov/ViewIntervention.aspx?id=22>
- Shimokawa, K., Lambert, M. J., & Smart, D. W. (2010). Enhancing treatment outcome of patients at risk of treatment failure: Meta-analytic and mega-analytic review of a psychotherapy quality assurance system. *Journal of Consulting and Clinical Psychology*, 78, 298–311. doi: 10.1037/a0019247